

Introduction

We are a small country house hotel located in Norton, approximately 3 miles from Presteigne. The hotel is positioned on a private road ½ mile off the minor B4355 Presteigne to Knighton Road, and is situated in 1.5 acres of grounds. We offer a good number of free car parking spaces.

Pre-Arrival

- ◆ For assistance prior to arrival please contact the hotel on 01544 267854
- ◆ The nearest town is 5 minutes away by car in Presteigne.
- ◆ A limited bus service (no. 41 Knighton – Kington via Presteigne) is available from Norton village which is a 15 minute walk from the hotel.
- ◆ The nearest train station is 10 minutes away by car in Knighton. There are also stations at Ludlow – 20 miles, Leominster – 20 miles and Hereford – 30 miles.
- ◆ There is a company who are able to offer accessible taxis, please see the contact information below.
- ◆ Our brochures, sample menus and tariffs are available in larger font on request.
- ◆ You can contact the hotel by telephone, email, or in person. We are open 24 hours although response, e.g. to emails, may be reduced from 11pm to 7am.

Arrival & Car Parking Facilities

- ◆ There are speed bumps in place on the ½ mile drive approaching the hotel.
- ◆ All guests should use the main entrance of the hotel located at the front of the building. There are no steps, the ground is gravelled and the door is opened manually into a vestibule area with a set of manual opening double doors opening into the Reception area.
- ◆ Car parking is available on on-site outside the hotel building. The hotel will reserve spaces for blue badge holders with prior notice directly next to the hotel entrance.
- ◆ A Porter Service is available to assist guests with luggage or equipment if required.

Main Entrance & Reception

- ◆ There are no steps in the main reception area.
- ◆ The front desk is immediately in front of you if you enter the building through the main manual doors.
- ◆ The Reception area has seating available and the floor is level throughout.
- ◆ The reception desk is 1100mm high. Registration can be completed whilst sitting in the reception area if required.
- ◆ The restaurant is located to the left of reception through the second door on the left in the main hallway, there are no steps.
- ◆ The bar is located to the left of reception through the first double door on the left in main hallway, there are no steps.
- ◆ The bedrooms are located via 25 steps with handrail to the first floor, we do not have a lift.
- ◆ The floor surface of the reception and main hallway is carpet.
- ◆ Familiarisation tours can be given where required.

Public Areas - WC

- ◆ There are male and female public toilets accessed off a corridor leading from the main hallway to the right of the grand staircase.
- ◆ There is one accessible toilet located in both the male and female public toilets and this toilet provides a non-slip tile floor, a horizontal rail on the ride hand side of the toilet and lever taps on the sinks.

Restaurant and Bar

- ◆ The restaurant is located to the left of reception through the second door on the left in the main hallway
- ◆ It has a level entry and has carpeted even flooring.
- ◆ There is a selection of different sized tables. Chairs are all of the same height.
- ◆ Breakfast is buffet style for cereals etc and table service for cooked items but table service is available for all if required.
- ◆ Dinner is table service only.
- ◆ The restaurant is well-lit with ceiling lights and natural daylight from the large windows overlooking the grounds and countryside beyond.
- ◆ The bar is located to the left of reception through the first double door on the left in main hallway.
- ◆ It has level entry and is open plan with wooden even flooring.
- ◆ There is a selection of bar tables, chairs and sofas. A few tall bar chairs are located in front of the bar.
- ◆ Lighting is a mix of natural daylight from the large windows overlooking the grounds and ceiling fittings.

Laundry

- ◆ A laundry and dry cleaning service is offered. Laundry sheets are available in the hotel guest compendium.

Shop

- ◆ Not Available

Leisure Facilities

- ◆ Not Available

Outdoor Facilities

- ◆ Not Available

Conference & Meeting Facilities

- ◆ We have 1 main conference room. The Ballroom Suite is located on the ground floor and has a level entrance.
- ◆ Lighting is even but can be altered by a dimmer control. Also natural daylight from the large windows overlooking the grounds and countryside beyond.

Bedrooms

- ◆ Flooring in the bedroom is short pile carpet.
- ◆ Flooring in the bathroom is non-slip tiles.
- ◆ Non-feather bedding can be provided.
- ◆ Reading lamps are provided.
- ◆ Non-smoking rooms.

Additional Information

- ◆ If you require any assistance during your stay please contact reception. The Duty Manager can also be contacted through reception.
- ◆ We have a set evacuation procedure - alarm bells are a continuous electronic tone. The assembly point is the car park in front of reception. If necessary, someone will come to your room and assist with evacuation.

Contact Information

- ◆ Address: Norton Manor Park, Norton, Presteigne. Powys. LD8 2EG
- ◆ Telephone: 01544 267854
- ◆ Email: enquiries@nortonmanorhotel.com
- ◆ Website: www.nortonmanorhotel.co.uk
- ◆ Hours of Operation: 24 hours
- ◆ Emergency Number: 01544 267854
- ◆ Accessible taxis – Access Taxis 01544 267739
- ◆ Local public transport: Bus – 0871 200 23 33 Option Code 4 / Train – 08457 48 49 50